

Proshop Tee Times – Online Bookings

We offer several different versions / options within our online booking engine.

The number of days out a person can book is up to you. You can allow certain contact types to book further out than others. You can require some contact types to pay at time of booking or put a card on file. You can charge a booking fee. You can prevent singles from booking online.

There are several steps a customer must complete to book a tee time.

In the simplest version of our booking engine, the customer:

1. Specifies the number of players.
2. Selects a date
3. Selects a time
4. Enters their name, phone number, and email address
5. Confirms their tee time.

Some courses require the customer to login and / or enter their credit card info.

It takes a couple seconds to complete the process after they select a time. In earlier versions of the booking engine, a person could get to the last step a few seconds after someone else completed the process for the same tee time. This person would get a message saying the tee time was no longer available. We have some very busy courses that have dozens of online bookings as soon as they become available. Some customers would get the “this tee time is no longer available” message, then try another tee time only to get the message again. To prevent this, we modified the booking engine to reserve the tee time for 15 minutes as soon as the person selects it. This gives them 15 minutes to complete the process. If the customer closes their browser or goes to another website, the reservation will be cleared after 15 minutes.